

EXHIBIT 1

From: jillavptermite@aol.com [jillavptermite@aol.com]
Sent: 9/16/2016 2:11:29 PM
To: Margaret Kis [mkis@starbucks.com]
Subject: Re[4]: Re[3]: Re[2]: 7263

Ok. Thanks for helping with getting this addressed

--

Jill Shwiner
AVP Termite & Pest Control of NY
W 718-967-9800
C 732-740-1037

Friday, 16 September 2016, 02:08PM -04:00 from Margaret Kis mkis@starbucks.com:

Yes please but I definitely want pictures and reporting as well

Sent from my iPhone

On Sep 16, 2016, at 2:07 PM, "jillavptermite@aol.com" <jillavptermite@aol.com> wrote:

Ok I can go back to the spreadsheet report

--

Jill Shwiner
AVP Termite & Pest Control of NY
W 718-967-9800
C 732-740-1037

Friday, 16 September 2016, 02:05PM -04:00 from Margaret Kis mkis@starbucks.com:

Hard to keep track of issues using individual emails
Need a better system
Monthly and or Weekley spreadsheet
With issues and problems

Sent from my iPhone

On Sep 16, 2016, at 1:59 PM, "jillavptermite@aol.com" <jillavptermite@aol.com> wrote:

Ok

--

Jill Shwiner
AVP Termite & Pest Control of NY
W 718-967-9800
C 732-740-1037

Friday, 16 September 2016, 01:57PM -04:00 from Margaret Kis
mkis@starbucks.com:

Jill Please formulate a list of all stores that have pest strips found

Sent from my iPhone

> On Sep 16, 2016, at 1:49 PM, LastExitInNY@gmail.com
<lastexitinny@gmail.com> wrote:

>

> Roach call for BOH, I was inspecting under 3 comp sink and a pest strip was on
the floor. Treated the area for roaches.

> <20160916_010822.jpg>